



WEST BENGAL JOINT ENTRANCE EXAMINATIONS BOARD

(WBJEEB)

RUPANNA, DB-118, SECTOR – I, SALT LAKE, KOLKATA – 700064

Notice inviting e-Tender (Emergency Basis)

Selection of an Agency for the Design, Development, Implementation and Operation of the Online De-Centralised e-Counselling Platform

(Decentralised Counselling in Centralised Mode — Session 2026-27 and onward sessions)

Two-Bid system e-Tender

Technical Bid & Financial Bid — Least-Cost (L-1) Selection among Technically Qualified Bidders

Tender Reference No.	WBJEE/Admin/NIT/01/2026-2027
Mode of Tender	Online (e-Procurement) — Two-Envelope System
Selection Method	Two-envelope system — Technical qualification (minimum 80 out of 100) followed by Least-Cost (L-1) selection among the technically qualified bidders
Minimum Qualifying Technical Score	80 marks out of 100 (mandatory to be eligible for opening of the Financial Bid)
Date of Issue	12 August 2026

Confidential — Issued solely for the purpose of bidding to WBJEEB



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Bid Data Sheet (Key Information & Dates)

This Bid Data Sheet summarises the essential particulars of this tender. In case of any inconsistency between this sheet and the detailed clauses of this document, the detailed clauses shall prevail. All dates and times are Indian Standard Time (IST).

Particular	Details
Name of Work	Design, development, implementation, hosting and operation of the WBJEEB Online De-Centralised e-Counselling Platform (Decentralised Counselling in Centralised Mode) for Session 2026-27, extendable for three sessions.
Tendering Authority	The Registrar / Secretary, West Bengal Joint Entrance Examinations Board (WBJEEB), on behalf of the Board.
Type of Tender	Two-Bid System (Technical Bid + Financial Bid), online e-Tender.
Contract Period	One counselling session (Session 2026-27), extendable for up to three (3) sessions on the same commercial framework, subject to satisfactory performance.
Earnest Money Deposit (EMD)	₹40,000 (Rupees forty Thousand only) by the bidder electronically online- through net banking enabled bank account maintained at any bank or offline - through any bank by NEFT/RTGS. Valid Udyam / MSME (and applicable Startup) registered bidders are exempt from EMD.
Tender / Document Fee	₹2,000 (Rupees Two Thousand only) non-refundable.
Performance Bank Guarantee (PBG)/Security Deposit	3% of the estimated contract value / annualised order value, valid for the full contract period plus 30 days, to be furnished within 07 days of award.
Minimum Qualifying Technical Score	80 out of 100. Financial Bids of only those bidders scoring ≥ 80 shall be opened.
Bid Validity	180 days from the last date of bid submission.
Bid Download and Submission Date and Time	13 August 2026 (10:00 AM IST). The online bid submission window opens on this date and remains open for next 10 (ten) days.
Last Date & Time of Bid Submission	22 August 2026 up to 11:00 AM
Technical Bid Opening	24 August 2026 at 11:00 AM.
Technical Presentation	Technically responsive bidders shall be called for a Presentation on Solution & Preparedness (25 marks) on 24 th August 2026 at 03:00 PM.
Date of uploading list for Technically Qualified bidder (online)	Date and Time will be notified later.
Financial Bid Opening	Bids of the Technically successful bidder will be opened only. Date and Time will be notified later.



1. Notice Inviting Tender (NIT)

The West Bengal Joint Entrance Examinations Board (hereinafter "WBJEEB" or "the Board"), Department of Higher Education, Government of West Bengal, invites online bids under the **Two-Bid system through e-tender** from eligible, experienced and financially sound information-technology agencies for the **design, development, implementation, hosting, security assurance and end-to-end operation of the Board's Online De-Centralised e-Counselling Platform** that shall conduct the Board's Decentralised Counselling in Centralised Mode for Session 2026-27 and onward sessions.

Intending tenderer may download the tender documents from the website: <http://wbtenders.gov.in> indirectly with the help of Digital Signature Certificate. Technical Bid and Financial Bid both will be submitted concurrently duly digitally signed in the <http://wbtenders.gov.in>. Tender documents may be downloaded from website & submission of Technical Bid/ Financial Bid as per tender time schedule stated in.

Any Addendum/Corrigendum and extension of date for submission (if any) in respect of above e-tender shall be issued on website <https://wbtenders.gov.in> only and no separate notification shall be issued in the press. Bidders are therefore requested to regularly visit the website to keep them updated.

Each Technical Bid is evaluated out of 100 marks against demonstrated capability, security posture and delivery track record, given the sensitivity and criticality of a public, candidate-facing admission-counselling engagement. A bidder must secure a minimum of 80 (eighty) marks out of 100 in the technical evaluation to be declared technically qualified. Financial Bids of the technically successful bidder will be opened. Among the technically qualified bidders, the bidder quoting the lowest all-inclusive price (L-1) shall be recommended for award.

The Board reserves the right to amend, relax or strengthen any provision of this document before the last date of submission through a published corrigendum, and to accept or reject any or all bids, in whole or in part, without assigning any reason, in accordance with the General Financial Rules and applicable procurement guidelines.

2. Instructions to Bidders

2.1 Two-Bid System

Each bid shall comprise two bid submitted through the e-Procurement portal:

- **Technical Bid:** pre-qualification documents (Section 4), the technical proposal responding to the Scope of Work (Section 3), documentary evidence supporting each technical evaluation parameter (Section 6), EMD and tender-fee proof, and all completed formats/annexures. The Technical Bid must NOT contain any price information; disclosure of price in the Technical Bid shall render the bid liable to rejection.
- **Financial Bid:** the price bid in the prescribed financial format (Annexure-F) only, quoting an all-inclusive price for the entire Scope of Work except applicable GST.

2.2 Earnest Money Deposit (EMD) & Tender Fee

- The bidder shall submit an EMD of ₹40,000 (Rupees Forty Thousand only) and a non-refundable tender document fee of ₹2,000, in the manner specified on the e-Procurement portal. Bids not accompanied by valid EMD (or a valid exemption) shall be summarily rejected.
- EMD of unsuccessful bidders shall be refunded after finalisation of the tender. EMD of the successful bidder shall be released upon submission of the Performance Bank Guarantee (PBG)/Security Deposit(SD). EMD shall be forfeited if the bidder withdraws during bid validity or fails to accept the award / furnish the PBG.



- **MSME exemption:** Bidders holding a valid Udyam / MSME registration (and, where applicable, registration under the relevant Startup / MSE procurement policy) shall be exempt from payment of the Earnest Money Deposit on submission of a self-attested copy of the valid Udyam / MSME (or Startup) registration certificate as on the last date of bid submission. Such exemption is limited to the EMD and does not exempt the bidder from meeting the pre-qualification criteria (Section 4) or from furnishing the Performance Bank Guarantee on award.

2.3 Bid Validity, Language & Cost

- Bids shall remain valid for 180 (one hundred eighty) days from the last date of bid submission. The Board may request an extension of validity; a bidder may decline without forfeiture of EMD.
- All documents shall be in English (financial figures in Indian Rupees). The bidder shall bear all costs of preparing and submitting its bid; the Board shall in no case be responsible or liable for those costs.

2.4 Amendments, Clarifications

- Any amendment shall be published as a corrigendum/addendum on the e-Tender portal (<http://wbtenders.gov.in>) and shall form part of this document.

2.5 Rejection of Bids

Without prejudice to other conditions, a bid shall be liable to rejection if it is not accompanied by valid EMD/tender fee; it fails any mandatory pre-qualification criterion; price information appears in the Technical Bid; it is conditional, incomplete, documentary proof is not furnished for a claimed parameter; or the bidder is found to have furnished false/misleading information at any stage.



3. Scope of Work

The selected agency (the "Successful Bidder" / "Implementation Agency") shall design, develop, customise, deploy, host, secure, operate and maintain a cloud-native **Online De-Centralised e-Counselling Platform** that implements the Board's counselling practice and runs the Decentralised Counselling in Centralised Mode for the participating institutes under WBJEEB jurisdiction across Engineering, Technology, Architecture and Pharmacy streams. The scope below is the minimum requirement; the bidder shall include any allied activity reasonably necessary to deliver a complete, secure and operational solution.

3.1 Objective & Understanding of the Requirement

The platform shall allocate seats across participating institutes to candidates drawn from four merit pools — WBJEE rank holders, JEE (Main) rank holders, WBJEE + JEE (Main) rank holders, and Higher-Secondary-passed candidates without an entrance rank — while strictly respecting the 112 Rule Book category combinations and the rank-source priority within each seat group. The core requirements the platform must satisfy include:

- Wizard-based candidate registration, with rank-holder details fetched immutably from the JEE (Main) and WBJEE databases; HS-only candidates enter identity/eligibility details manually or via DigiLocker (subject to integration).
- Mapping of each candidate to exactly one Category ID derived from rank-source × domicile × caste × PwD × TFW — i.e., the 112-row Rule Book matrix.
- Seat groups within every program inviting specific Category IDs, with allotment inside a group following the strict priority WBJEE → JEE (Main) → 10+2 (HS).
- Enforcement of 10+2 eligibility (each institute's / program's minimum marks) at choice-filling time.
- Per-program merit lists (not a single global list), published before each allocation round.
- Run cycle: Phase 1 (Registration → Choice Filling → Edit → Merit List → Allocation → Physical Verification & Admission Confirmation at College) followed by Phase 2 and subsequent identical phases on WBJEEB notification, with an iterative Lock ↔ Upgrade loop.
- Notifications dispatched immediately after every allocation round summarising the seats offered.
- Multi-offer admission confirmation — candidates choose among all colleges/courses where allotted; per-course rule of one category seat for non-TFW candidates and up to two seats (one open/reserved + one TFW) for TFW candidates.
- Complete audit log, MIS reports, vacancy CSV exports, and integration hooks for the Board's payment gateway and SMS gateway.

3.2 Functional Scope — Portals & Modules

The solution shall provide three distinct, role-segregated portals served from a single hardened backend:

3.2.1 Candidate Portal

- Self-service registration via a multi-step wizard (Rank Source → Rank Details → Personal Details → 10+2 Details → 10+2 Marks → Review), with data fetched from the Board/entrance databases for rank holders and from DigiLocker or manual entry for HS-only candidates.
- Profile management, fee payment, and choice filling with live eligibility filtering and a locked-choices view.
- Per-program merit-position view across the candidate's locked preferences.
- Allotment & Admission — multi-offer selection with per-course rule applied; Lock & Freeze or Lock & Float (TFW only); admission / cancellation status at institute.



- Notifications inbox (in-portal + email), schedule view, and downloads (admit card, allotment letter, fee receipt).

3.2.2 Institute Portal

- View merit lists for own programs; download seat-group-level vacancy reports.
- Record physical-verification outcomes and admission confirmation against allotted candidates.
- View seat-group fill status during and after each phase; raise mismatches/queries to the Board.

3.2.3 Board (Counselling Cell) Console

- Run-Cycle Control — stepper view to run Allocation Phase 1, admission at institute by candidates, and to open Phase 2 and subsequent phases.
- Browse the 112-row Category Combinations matrix with multi-filter and export.
- Per-program Merit Lists; Seat Matrix with seat-group breakdown and candidate/seat-category-wise eligibility; Candidate Register; Reports & Statistics with CSV export.
- Full audit log capturing timestamp, actor, action and detail for every state transition.
- Configuration of registration-fee matrix, timeline, eligibility thresholds, payment-gateway hooks and SMS-channel hook.

3.3 Technical & Infrastructure Scope

The platform shall be a cloud-hosted, 3-tier web application (SPA frontend, API tier, managed relational database) deployed in an India-located data-centre region with paired disaster recovery within India. The bidder shall be wholly responsible for provisioning, configuring, securing, scaling and operating all cloud infrastructure for the full contract period. Minimum requirements:

- Strict 3-tier separation with stateless API services behind a Web Application Firewall (WAF) / Application Gateway; managed database with active geo-replication; edge delivery of static assets via CDN.
- Private connectivity for database, cache and storage (no public exposure); network segmentation, NSGs, just-in-time administrative access and cloud-native threat protection.
- Auto-scaling to support the peak counselling load with a minimum of 5,000 concurrent user sessions, with headroom to scale out on CPU/traffic thresholds.
- High Availability across availability zones and Disaster Recovery with a target RTO ≤ 60 minutes and RPO ≤ 5 minutes during peak; documented, version-controlled DR runbook with periodic DR drills.
- Encryption in transit (TLS 1.2+) and at rest (AES-256 with managed keys / HSM-backed key vault); secure, uniquely-numbered downloadable PDF artefacts (allotment letters, receipts).
- Backup with point-in-time recovery (minimum 35-day short-term retention) and long-term archival for compliance.
- CI/CD with UAT/staging slots and blue-green / rolling production deployment; segregation of duties between development and production.

3.4 Communications, Payments & Integrations

- Transactional e-mail delivery (registration, OTP, allotment, notifications) — to be borne and operated by the agency as part of the contract, including one-time e-mail validation at registration.
- Integration of the WBJEEB's existing SMS channel (TRAI / DLT-registered transactional route with approved Sender ID and templates) via the WBJEEB-provided API, at no incremental charge.



- Integration adapter for the Board's preferred payment gateway (merchant credentials provided by the Board); reconciliation and receipt generation.
- Connectors for JEE (Main) and WBJEE rank-data exchange (API or file-based), to be finalised with NTA / WBJEEB during the inception phase and built by the agency as part of base scope.
- OTP (SMS + e-mail) based authentication and role-based access control across all portals.

3.5 Implementation Timeline

The agency shall deliver end-to-end from contract signing to production Go-Live within a maximum of 10 (ten) weeks, structured broadly as follows. Session 2026-27 shall commence immediately after Go-Live.

Week	Phase	Key Activities & Deliverables
Week 1	Inception	Kick-off; finalise SoW; Board sign-off on Rule Book interpretation and eligibility; integration scoping (payment gateway, SMS channel, JEE/WBJEE data exchange); UI/UX approval; DPDP undertaking.
	Build — Sprint 1	Candidate portal (registration wizard, profile, payment, choice filling); backend models (112 Category IDs, programs, seat groups, eligibility).
	Build — Sprint 2	Allotment engine (per-program merit, rank-source priority, Allocation Phase 1, Lock-Upgrade iteration); Board console (run-cycle control, merit & matrix views).
	Build — Sprint 3	Multi-offer admission UI, TFW double-offer logic, notifications dispatcher, institute portal, audit & MIS, payment-gateway integration.
	System Testing	End-to-end testing with synthetic dataset (100k records); performance test at 5× peak load; VAPT round 1.
	UAT	User Acceptance Testing with the Counselling Cell; mock run by Board officers; defect remediation.
	Go-Live Readiness	Production cut-over; final VAPT; runbooks frozen; helpdesk on-boarded; Go-Live.

3.6 Operations, Support & Service Levels

The agency shall operate and support the platform across a peak period (approx. 4 months of active counselling) and a lean period (remaining 8 months), with a dedicated team sized to meet the service levels below. Helpdesk (candidate phone/e-mail support) shall operate 7 days a week during peak; engineering shall be on 24×7 rotation for critical incidents.

Service Metric	Peak SLA	Lean SLA
Application uptime	99.5%	99.0%
Page load (95th percentile, desktop)	< 3 seconds	< 3 seconds
API response time (95th percentile)	< 500 ms	< 800 ms
Helpdesk first response (e-mail/call)	Within 30 min	Within 4 hours
Critical (Sev-1) defect resolution	4 hours	Next business day



Service Metric	Peak SLA	Lean SLA
Major (Sev-2) defect resolution	24 hours	3 business days
Notification dispatch (post-allocation)	Within 15 min of round publication	—
Disaster recovery RTO / RPO	RTO 60 min, RPO 5 min	RTO 4 hrs, RPO 1 hr

3.7 Information Security & Compliance

- Full compliance with the Information Technology Act, 2000 and the Digital Personal Data Protection (DPDP) Act, 2023, including candidate consent management and data-residency within India.
- Two VAPT cycles per session by a CERT-In empanelled auditor (pre-Go-Live and pre-allocation) with remediation reports to the Board; quarterly WAF rule review against the CVE feed.
- Role-based access control with least privilege; privileged-access management with JIT elevation, MFA and session recording for all production access; change-management board approval for production changes.
- Incident-response plan with a 15-minute notification window to the Board for Severity-1 incidents.
- All candidate data shall remain the exclusive property of the Board, be hosted within India, and on expiry of the contract be handed over to the Board and thereafter irretrievably destroyed by the agency, subject to the Board's retention policy.

3.8 Deliverables

Key deliverables include: the fully functional three-portal platform in production; source-configuration and deployment documentation; the 112-category rule engine and allotment engine; integration adapters (payment gateway, SMS, JEE/WBJEE data exchange, e-mail); UAT sign-off and go-live certificate; VAPT and DR-drill reports; MIS reports, vacancy CSVs and audit logs each session; training and knowledge transfer to the competent authority of the Board and a session-closure report with final reconciliation and data hand-over.



4. Minimum Eligibility / Pre-Qualification Criteria (Mandatory — Pass / Fail)

A bid shall be taken up for technical evaluation only if the bidder meets **every** one of the following pre-qualification criteria as on the last date of bid submission. Non-compliance with any single criterion, or non-submission of the specified documentary proof, shall render the bid liable to rejection. The criteria shall be met by the bidding entity on its own account; consortium / joint-venture and sub-contracting of the core hosting, security and certificate/allotment-issuance components are not permitted unless expressly allowed in this document, and the selected bidder shall remain solely responsible to the Board for the entire Scope of Work.

Sl.	Eligibility Criterion (Mandatory)	Supporting Documents to be Enclosed
1	Legal entity & vintage: The bidder shall be a company registered under the Companies Act (or an LLP), operating in India for at least 7 (seven) years as on the last date of bid submission, with valid PAN and GST registration.	Certificate of Incorporation; PAN; GSTIN; / compliance proof.
2	Financial capacity — turnover: Average annual turnover of not less than ₹4.00 crore during the last three (3) audited financial years (FY 2022-23, 2023-24 and 2024-25), the substantial part of which is from IT / ITes / software-development services.	Audited financial statements for the three years and a CA certificate (with UDIN) of turnover.
3	Net worth & solvency: Positive net worth as per the latest audited balance sheet; the bidder shall not be under insolvency / liquidation, and no NCLT proceedings shall be pending against it.	CA-certified net-worth statement (with UDIN); self-declaration on insolvency / NCLT status.
4	Core project experience (scale): During the last three (3) years the bidder shall have successfully executed / operated at least two (2) large citizen-facing online systems — e.g., admission / counselling, examination, recruitment, results / certificate-publication or comparable e-Governance portals — each having served a registered user / candidate base of not less than 30000 users under any Central/State Govt. institutes.	Work orders / satisfactory-performance certificates from the client, clearly indicating the user / candidate volume.
5	Relevant domain experience (admission / counselling): The bidder shall have executed at least one (1) online admission, counselling or seat-allocation / choice-filling or similar portal involving merit-list generation and rule-based seat allotment.	Work order / satisfactory-performance certificate.
6	Domain relevance (Government / statutory): At least one (1) qualifying project shall have been executed for a Government department, PSU, statutory body, university / examination board or recruitment agency in India.	Work order and completion certificate from the concerned Government / statutory client.



Sl.	Eligibility Criterion (Mandatory)	Supporting Documents to be Enclosed
7	Security-audit & communication readiness: The bidder shall have, or shall furnish a binding arrangement for, (a) application security audit by a CERT-In empanelled auditor, and (b) a TRAI / DLT-registered transactional SMS route with approved Sender ID and template capability, together with a reputed transactional e-mail gateway.	MoU / engagement letter with a CERT-In empanelled auditor; DLT / SMS-gateway registration proof; e-mail gateway arrangement.
8	Local support capability: The bidder shall have a functional development / support office in Kolkata / West Bengal	Proof of office (GST address)
9	Integrity / non-blacklisting: The bidder shall not have been blacklisted or debarred by any Central / State Government department, PSU or statutory body as on the last date of bid submission.	Self-declaration on the bidder's letterhead, signed by an authorised signatory.
10	Certifications & security assurance	ISO 9001; ISO/IEC 27001
11	EMD & bid security: The bidder shall submit the EMD as specified and shall, upon award, furnish a Performance Bank Guarantee of 2% of the contract value valid for the full contract period plus 30 days.	EMD instrument / e-payment proof; undertaking to furnish PBG on award.



5. Bid Evaluation Methodology

5.1 Two-Envelope, Two-Stage Process

Bids are invited in the two-envelope (two-cover) system — a Technical Bid and a Financial Bid — submitted through the e-Procurement portal. Evaluation shall proceed in two stages: (i) pre-qualification and technical evaluation of the Technical Bid (including the Presentation on Solution & Preparedness); and (ii) opening and evaluation of the Financial Bid of only those bidders who are pre-qualified and who secure the minimum qualifying technical score. There is no weighted or composite (quality-cum-cost) scoring; the technical score functions purely as an eligibility gate, and final selection is made on a Least-Cost (L-1) basis — among the technically qualified bidders, the one quoting the lowest all-inclusive price shall be recommended for award.

5.2 Minimum Qualifying Technical Score

A bidder must secure a minimum of 80 (eighty) marks out of 100 in the technical evaluation to be declared technically qualified. Bidders scoring below 80 shall be treated as technically non-responsive, shall be excluded from further evaluation, and their Financial Bids shall not be opened.

The technical score of 100 marks is inclusive of the 25-mark for Presentation on Solution & Preparedness described in Section 7. Marks shall be awarded strictly on verifiable documentary evidence and on the assessed presentation; unsupported claims shall receive nil marks for the relevant parameter. A "qualifying project" means a project for which a work order and a client completion / satisfactory-performance certificate can be produced, and whose stated user/candidate volume is certified by the client or the bidder's statutory auditor.

6. Technical Evaluation Matrix (Marked out of 100)

The Technical Bid shall be scored out of 100 marks against the parameters below. The Presentation on Solution & Preparedness (Sl. 8) carries 25 marks and is elaborated in Section 7. The minimum qualifying score is 80 out of 100.

Sl.	Evaluation Parameter	Basis of Marking / Sub-criteria	Max. Marks
1	Financial strength (average annual turnover, last 3 audited FYs)	≥ ₹4 Cr and < ₹10 Cr — 7 marks; ≥ ₹10 Cr — 15 marks	15
2	Relevant project experience — number of large citizen-facing online systems (admission / counselling / examination / results) executed in the last 3 years	2 qualifying projects — 8 marks; 3 projects — 12 marks; above 3 — 15 marks	15
3	Scale / volume experience — highest single project by registered users applied candidates served	≥ 2 lakh and < 4 lakh — 6 marks; ≥ 4 lakh and < 9 lakh — 9 marks; ≥ 9 lakh — 15 marks	15
4	Domain relevance — online admission / counselling / seat-allocation / results / other portals for Government, PSU, statutory, examination or recruitment bodies	1–4 such projects — 6 marks; 5–9 — 8 marks; 10 or more — 10 marks	10
5	Technical solution & architecture (from the written proposal)	India-located Tier-III/IV DC design, auto-scaling to ≥ 30,000 concurrent sessions, CDN, HA & DR — 8 marks; security architecture (WAF, anti-	20



Sl.	Evaluation Parameter	Basis of Marking / Sub-criteria	Max. Marks
		DDoS, encryption at rest & in transit, audit trails, uniquely-numbered secure PDFs) — 7 marks; OTP (SMS+e-mail) design, MIS dashboards, uptime ≥ 99.5%, grievance/helpdesk & go-live plan — 5 marks	
7	Presentation on Solution & Preparedness (see Section 7)	Assessed live before the Evaluation Committee on understanding, solution demonstration/prototype, delivery preparedness, security & DR readiness, and Q&A — as per the rubric in Section 7	25
	TOTAL	Minimum qualifying score = 80 marks (mandatory to be eligible for opening of the Financial Bid)	100



7. Presentation on Solution & Preparedness (25 Marks)

All bidders who are pre-qualified (Section 4) and technically responsive on the documentary parameters shall be invited to deliver a live **Presentation on Solution & Preparedness** before the duly constituted Evaluation Committee on a date and mode (in-person / online) notified by the Board. This presentation carries **25 marks** and forms part of the 100-mark technical evaluation. Its purpose is to assess, beyond paper credentials, the bidder's genuine understanding of the counselling Rule Book, the maturity and readiness of its proposed solution.

7.1 Conduct of the Presentation

- Each bidder shall be allotted a fixed time slot (indicatively 15 minutes for presentation/demonstration followed by 5 minutes of questions from the Committee).
- The presentation shall be delivered by the bidder's proposed key personnel (e.g., Project Manager and Technical/Solution Lead) who would actually deliver the engagement; mere sales representation is discouraged.
- A live walkthrough of a working prototype / relevant reference system that demonstrates the counselling workflow is strongly encouraged and will be scored under the demonstration criterion.
- Marks shall be awarded by the Committee on assessing the presentation.

8. Financial Bid & Determination of L-1

The Financial Bids of only the technically qualified bidders (technical score ≥ 80 out of 100) shall be opened.

Bidders shall quote an all-inclusive price except GST covering the entire Scope of Work — software design/development and customisation, cloud hosting and infrastructure for the full contract period (peak and lean), transactional e-mail delivery and e-mail validation, SMS-channel integration, payment-gateway integration, security audits (VAPT/CERT-In), operations, support and maintenance — and all taxes and duties other than GST, which shall be shown separately.

Bidders shall quote on an all-inclusive per-registered-applicant basis (and/or such basis as prescribed in Annexure-F), where a "registered applicant" is any candidate who completes the registration wizard AND pays the registration fee in the session. The lowest evaluated all-inclusive price (excluding GST) shall be taken as the basis for determining L-1.

The technically qualified bidder quoting the lowest all-inclusive evaluated price (excluding GST) shall be ranked **L-1** and shall be recommended for award of the contract. No weighted, normalised or composite scoring of price shall be applied — price is compared only among bidders who have already met the minimum technical qualifying (eligibility) score of 80 out of 100. The relationship is illustrated below:

Technical Score ≥ 80 / 100 (Pass / Fail gate) → Award to the Lowest All-inclusive Price (L-1)
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Tie in Price-Bid:

In case of tie in the offered financial bid, provision of G.O. No. 2320-F(Y) dated 07.06.2022 issued by the Finance Department, Govt. of West Bengal will be applicable.



9. General Conditions and Definitions

- **"Similar project"** means an online, citizen-facing software system involving admission / counselling / seat-allocation, publication of results / marks / certificates, or an examination, recruitment or admission portal, or a comparable large-scale e-Governance transaction.
- **Substantiation of claims** — all experience, turnover and net-worth claims must be substantiated by the documents specified; the Evaluation Committee reserves the right to seek clarification, verify with the client and reject unsupported claims.
- **Consortium / sub-contracting** — consortium / joint-venture and sub-contracting of the core hosting, security and certificate/allotment-issuance components are not permitted unless expressly allowed in this document; the selected bidder shall remain solely responsible to the Board for the entire scope.
- **Data ownership & residency** — candidate data shall be hosted within India, shall remain the exclusive property of the Board, and shall be handed over to the Board and thereafter irretrievably destroyed by the vendor on expiry of the contract, in compliance with the Information Technology Act, 2000 and the Digital Personal Data Protection Act, 2023.
- **Rights reserved** — WBJEEB reserves the right to amend, relax or strengthen any of the above criteria before the last date of bid submission through a published corrigendum, and to accept or reject any or all bids without assigning any reason, in accordance with the General Financial Rules and applicable procurement guidelines.
- **Performance security & penalties** — the successful bidder shall furnish the PBG as specified. Failure to meet any given condition by the bidder will lead to forfeiture of PBG/SD along with EMD and the bidder will be blacklisted accordingly.
- **Confidentiality & IP** — the bidder shall maintain strict confidentiality of all Board and candidate data; all data and Board-specific configurations shall vest in the Board.
- **Financial Bid Format (Price Schedule)** - As per format given in the e-tender portal.

Sd/-
Registrar
WBJEEB